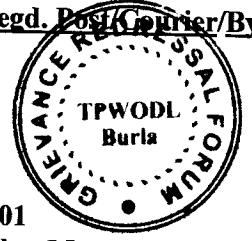


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

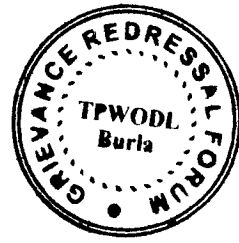


Ref: GRF/Burla/Div/DED/ (Final Order)/ 1934 (4)

Date: 24.09.2024

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/563/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Hemanta Chhatra C/o-Late Sudan Chhatra At/Po- Dimirikuda Ps-Laimura, Dist- Deogarh-768108		4141-1517-0734	9361435404
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			



Place of Camp: ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

Appeared

For the Complainant- Hemanta Chhatria

For the Respondent - SDO(Elect.), Deogarh, TPWODL.

GRF Case No- BRL/563/2024

(1) Hemanta Chhatria

At/Po- Dimirikuda

Ps-Laimura,

Dist- Deogarh-768108

Consumer No.- 4141-1517-0734

COMPLAINANT

VRS

(1) SDO(Elect.), Deogarh, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - (1) Hemanta Chhatria, At/Po- Dimirikuda, Ps-Laimura, Dist- Deogarh-768108.

(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

563/2024

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 29

No.....

Consumer No. 6141-1517-0936

Di.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Hemant Chhatra
S/o - Sudan Chhatra
AT- Dimirihuda PO- Dimirihuda Contact - 9361435404
R- Laxmura, Dist - Deogarh 768108

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL, Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଆମର କାର୍ଯ୍ୟ ଠିକ୍ ମାତ୍ରରେ । ଉପରୋକ୍ତ କାର୍ଯ୍ୟ ଠିକ୍ ମାତ୍ରରେ
ନେଇଛନ୍ତି କାର୍ଯ୍ୟ ମାତ୍ରରେ । କାର୍ଯ୍ୟ ନିର୍ଦ୍ଦେଶ ଦେଇଛନ୍ତି
ଠିକ୍ କାର୍ଯ୍ୟ ସମ୍ପର୍କରେ ନାହିଁ । ସ୍ୱଳ୍ପ ଠିକ୍ କାର୍ଯ୍ୟ
ମାତ୍ରରେ କାର୍ଯ୍ୟ । ଉପରୋକ୍ତ କାର୍ଯ୍ୟ ଠିକ୍ ମାତ୍ରରେ

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Parposi
Date: - 28/08/2024

* Please add additional sheets if necessary

+ Hemanta Chhatra
Signature of the Applicant

Hemanta Chhatra.

S/o ✓ Sudan Chhatra.